





COACHING & MENTORING

Coaching and mentoring in the workplace are powerful development tools used to enhance employee performance, growth, and job satisfaction. While both aim to develop individuals within an organization, they have distinct approaches and objectives. Understanding the roles of coaching and mentoring is essential for fostering a culture of continuous learning and improvement within any organization.

This process can help develop individuals across a wide range of needs and can even benefit them on a personal level. Coaching and mentoring are known to boost confidence, improve work performance, and build effective communication skills.

WHAT WILL YOUR PEOPLE LEARN?

• Develop Effective Coaching and Mentoring **Skills**

Practice active listening, powerful questioning, and feedback techniques.

- Enhance Communication and Interpersonal **Effectiveness**
 - Strengthen communication styles to foster openness, understanding, and clarity
- Support Employee Growth and Performance Guide individuals in setting clear goals and action plans for personal and professional growth.

METHODS OF DELIVERY

- Engaging, Demonstrative And **Analytical Case Studies**
- Certified Instructors Led Training & Face-to-Face Training
- Group or Individual Worksheet **Exercises & Discussions**
- Experiential Learning, Learning **Application & Maximization**
- Interactive and Constructive Group **Presentations** with Action Plans and Key Takeaways
- Engaging Interaction Between Trainer And Participants

WHO WILL BEN **Supervisors** and Managers



PROGRAM DURATION 2 Days

FACILITATOR

Mr. Azman Shah Dato' Aziz

30 years of mastery in Training & Leadership, Certified Coach, Experienced Psychotherapist, and International Speaker & Trainer. Empowers individuals and organizations worldwide with transformative insights and strategies.







