

# MANAGING GEN-Z

As organizations continue to evolve, the integration and management of Generation Z has become a crucial focus for today's leaders. Generation Z, the first generation to grow up fully immersed in the digital age, brings unique perspectives, expectations, and work preferences that differ from those of previous generations.

This program is designed to provide an understanding of Generation Z's core values, motivations, and potential challenges, while offering practical strategies for overcoming stereotypes and bridging generational gaps. The outcome of this session is to prepare leaders with actionable insights to have engagement and collaborate with Generation Z, fostering a work environment that promotes mutual respect, collaboration, success and reduce challenges with Gen Z.

## WHAT WILL YOUR PEOPLE LEARN ?

- **Understanding Generation Z in the Workplace:** Recognize Gen Z's key characteristics, values, and work preferences to better engage and manage them effectively
- **Overcoming Stereotypes and Biases:** Identify common misconceptions about Generation Z and learn strategies to challenge biases
- **Enhancing Engagement with Generation Z:** Develop practical approaches to improve communication, motivation, and collaboration with Gen Z employees
- **Bridging Generational Gaps:** Apply effective techniques to foster intergenerational collaboration
- **Provide a Psychologically Safe Environment:** Nurture an environment where individuals feel safe to share ideas, take risks, and voice concerns without fear of judgment or retaliation.

## METHODS OF DELIVERY

- **Actionable tools** and **strategies** to develop personal resilience
- **Role-plays** to assimilate real-world scenario
- Integrate **organizational values and cultural beliefs** into the training program to ensure relevance and alignment.
- **Success stories** and **real-life case studies**
- Utilize **tools** like the **Closed-Loop-Communication** to help participants form clearer and precise ways to communication.



## WHO WILL BENEFIT ?

**Supervisors & above**



## PROGRAM DURATION

**1 Day**

## FACILITATOR

**Azman Shah Dato' Aziz**

*30 years of mastery in Training & Leadership,  
Certified Coach , Experienced Psychotherapist, and  
International Speaker & Trainer.  
Empowers individuals and organizations worldwide  
with transformative insights and strategies.*



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